***MTAC Open Session Agenda Ben Franklin Room, 11th Floor***

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| 1:00 PM - 1:05 PM  | *Welcome and Introductions**Chairman Remarks* | **Steve Monteith – MTAC USPS Chair &****Erv Drewek – MTAC Industry Chair** |
| 1:05 PM - 1:15 PM 1:15 PM - 1:45 PM1:45 PM - 2:15 PM2:15 PM – 2:45 PM2:45 PM - 3:15 PM | *Welcome, Opening Remarks**Operations Update**Marketing Update**Irresistible Mail Winner* *Holiday Inkling Mystery Game**Informed Delivery – Successful Campaigns* | **Megan Brennan****Postmaster General/Chief Executive Officer** **David Williams****Chief Operating Officer & EVP****Jim Cochrane****Chief Customer and Marketing Officer & EVP****Thanh Nguyen – Guest Speaker****Chief Marketing Officer, The Standard Group****Bob Dixon, Director Product Technology Innovation****Rachel Katich, Customer Relationship Management (CRM) Associate, JOANN Stores** |
| 3:15 PM – 3:30 PM  | **BREAK** |  |
| 3:30 PM – 4:00 PM4:00 PM - 4:30 PM4:30 PM - 4:55 PM4:55 PM - 5:00 PM | *CIO Update**User Groups, Workgroups, and Task Teams* *Special Recognition**Closing Remarks* | **Kristin Seaver****Chief Information Officer & EVP****Various Group Leaders****Industry/USPS Leadership****Erv Drewek – MTAC Industry Chair** |
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***MTAC Reception \*\*\* Hall of Flags, Lobby/Street Level\*\*\****

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| 5:00 pm – 7:00 pm | USPS Industry Stakeholders Reception  |